



Please see the message below from the Sanofi Vaccines Business Unit regarding the Influenza Vaccines 2023 Return Process

The Sanofi vaccines return process is now open for any expired influenza vaccine(s) that are eligible within the 10% per presentation return policy. Any returns beyond the 10% threshold will receive federal excise tax credit only. To get started, you may log-in directly to [Vaccineshop.com](https://vaccineshop.com) and follow these simple steps:

1. Once logged into VaccineShop, navigate to the Returns Tab or [click here](#)
2. Select "Create a Return" from the drop down
3. Enter product, quantity in doses, number of boxes requiring Return Authorization labels and account users email address
4. Click "Submit" to complete your Return Authorization
5. Check the status of your return by clicking the "return history" tab

You can also reference the [Sanofi Returns Process Guide](#) which provides instructions.

Additionally, any eligible influenza returns must be physically received by Inmar **no later than July 31, 2023**, otherwise credit will be given for federal excise tax only. We encourage you to send your return immediately upon expiration for timely processing.

If you have any questions, please contact your Sanofi account manager or call Sanofi Customer Service, **1-800-VACCINE** (1-800-822-2463).